

BENEFITS

Your Planned Service Agreement provides you with the following benefits:

- **Peace of Mind-** Our competent, trained, dependable staff of experts look after and "worry" about your equipment and its performance. We "worry" so you don't have to! Potential problems with your equipment can be spotted before they cause trouble. Rely on our skilled experts to give you fast, dependable, and fair service.
- **Increased Equipment Life & Efficiency-** Regular planned service of your heating and cooling systems can help keep them running at peak, trouble free efficiency, and can extend the life of your equipment.
- **Lower Energy Costs-** Studies have shown that a regular service maintenance program can provide savings for homeowners on monthly heating and cooling bills.
- **Priority Service-** A service agreement can increase system reliability, but should you need emergency service, the agreement entitles you to priority service.
- **Parts & Labor Discount-** In the event that your system needs a repair, you will receive a 10% discount on both parts and labor.

SERVICES

AIR CONDITIONING

- Check pressures & note thermal performances
- Check/clean condenser coil as required
- Check electrical connections
- Adjust system for optimal performance
- Check for oil/refrigerant leaks
- Check safeties
- Check air handler blower belts/drive
- Check/clean air handler coil as required
- Check Piston/TX device
- Check, clean and/or replace air filter as required
- Clear drain & check condensate removal system

HEAT PUMP

- Same as Air Conditioning
- Check reversing valve
- Check auxiliary heat

HUMIDIFIER

- Check humidistat
- Lubricate as needed
- Check float assembly, adjust as necessary
- Replace humidifier pad
- Replace cylinder and water filter (Nortec/Steam Units)
- Check water valves
- Check water supply line
- Check voltages
- Check electronic fill valve mechanisms

HEATING

- Check for evidence of corrosion
- Check pressures & temperatures
- Check boiler chemistry
- Check hydronic pressure
- Inspect igniter device & flame rectification
- Note digital coding & any recorded faults
- Check condensate removal system
- Inspect & verify operation of all safeties
- Check circulator(s)/zone valves
- Check/clean burners & combustion chamber
- Check ignition system
- Check blower assembly/belts/drives tension & alignment
- Lubricate as necessary
- Check combustion process & gas train
- Check, clean and/or replace air filter as required
- Check glass gauge & valves
- Inspect heat exchanger
- Inspect oil burner & combustion
- Replace pump strainer & gasket, burner nozzle, & oil filter
- Inspect flue & check draft damper

**The services performed will vary depending on the type of system*

TERMS

We agree to provide you with a qualified technician to inspect and service your heating and/or air conditioning equipment. The maintenance visit(s) will be performed during normal working hours between 8am-5pm, Monday-Friday, holidays excluded. The term of the agreement is one year commencing from the date payment is received. Although plans vary depending on equipment, the agreement generally includes one heating visit and/or one a/c visit. The agreement covers planned maintenance only and **does not** include parts or labor for service above and beyond routine maintenance. **It does** provide the customer with priority status, a 10% discount if such service is required (discount applies to repairs of existing equipment only and excludes installation of new or replacement equipment and piping/ductwork modifications), and up to 2 Lbs. of refrigerant per a/c system if needed.